

Staying Safe in your Neighbourhood: Key Contacts



The Integrated Care Hub provides essential support, resources, and assistance to vulnerable members of our community. Our approach prioritizes compassion while connecting people to the services they need. By equipping individuals with the right tools to navigate difficult situations, we foster understanding and cooperation that benefits the entire Montreal Street neighbourhood. As part of a broader regional support network, we are here to help.

If you find yourself facing challenges beyond your control, please consider the resources listed below.



Emergencies, safety concerns or crime being committed

If a crime is being committed, a fire, an emergency, or you feel unsafe

CALL 911

Seeing someone in crisis



Weekday Mental Health/Addiction Crisis Support

Call AMHS-KFLA Street Outreach, Mon-Fri, 8 am-4 pm (closed holidays)

CALL 1-888-488-6697



After-Hours Mental Health/Addiction Crisis Support

Call the AMHS-KFLA 24/7 Crisis Line (open 7 days a week, incl. holidays)

CALL 1-866-616-6005

Excessive garbage, abandoned shopping carts, hazardous items



City of Kingston By Law

Weekdays 9 am – 4 pm

CALL 613-546-4291 ext: 3135



Home Base Housing Street Outreach

Home Base Housing Street Outreach Services 7 days/8 am-10 pm

CALL 613-542-6672 ext: 130



Street Health Centre

To report used harm reduction supplies, needles or other items that need to be picked up safely. Mon-Fri 9 am – 4 pm, Sat-Sun 9 am – 1 pm

CALL 613-549-1440



Police Non-Emergency

Police assistance is needed, but it is not an emergency:

CALL 613-549-4660 ext: 2244



Situation Escalates

If a situation escalates while waiting for assistance

CALL 911